

<b>Job Description:</b>	FarmChief Machinery Service Department
<b>Employment Position:</b>	Service Technician
<b>Reports to:</b>	Workshop Manager

### Summary:

As a Service Technician, you are responsible to perform diagnostics, service repairs & maintenance work on customer & dealer-owned agricultural equipment. Assist with field service as required to support the customer & field team.

### Duties & Responsibilities

Responsibilities include but are not limited to:

- Diagnostics, maintenance, and repairs on many types of machinery.
- Test machinery and record, or communicate issues to either the customer or manager.
- Use of electronic monitors, software, computers to calibrate, operate machinery.
- Replace parts and keep detailed records of all work done.
- Ensure that the correct labour & parts are recorded accurately.
- Keep work area tidy, including company vehicles, especially to ensure the safety of yourself & all team members.
- Communicate with Service manager about timeliness of job
- Ordering of parts to ensure job completed in timely order
- Maintains communication with the customer relative to the work being carried out. Makes recommendations for additional work that needs to be completed.
- Work as part of a cohesive team. This includes assisting & sharing knowledge with other staff. Is respectful of all staff and customers.

### Requirements:

- Basic knowledge of agricultural equipment is preferred
- Mechanical & engineering skills are essential
- Basic computer knowledge & the ability to operate diagnostic software
- Ability to work under pressure
- Ability to get along with others as part of a team
- Valid Class 2 Full Licence
- Must be able to read & interpret parts diagrams
- Must be able to write timesheets & job card records
- Good communication skills
- A strong commitment to Health & Safety guidelines

### Work Environment:

- While performing the duties of this role, the employee is regularly exposed to moving mechanical parts, fumes or airborne particles and various weather conditions.